



TENDER NO: IIITDMJ/Tender/ 2022/06/122 , Dated: 13/06/2022

Tender Document
for
Group Mediclaim Policy for Students
of
PDPM IIITDM Jabalpur

S.N.	PARTICULARS	DATE
1	FLOATING TENDER DOCUMENT	14/06/2022
2	PRE-BID MEETING	21/06/2022 at 04:00pm
3	CLOSING OF TENDER DOCUMENT	27/06/2022 at 03:00pm
4	OPENING OF TECHNICAL BID	27/06/2022 at 04:00pm
5	OPENING OF FINANCIAL BID	WILL BE DECLARED LATER

Contain Total 08 Pages.

Tender Document Cost Rs. 1000/- only

*- To be paid in the form of Demand Draft drawn
in favour of PDPM- IIITDM Jabalpur payable at Jabalpur

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1. Scope of the work:

PDPM IIITDM, a technical institute established by Govt. of India, invites Tender/Expression of Interest (EOI) for Group Mediciam Policy from IRDA (Insurance Regulatory and Development Authority) accredited **Insurance companies for approximate 2500 students of IIITDM Jabalpur for a period of Four years.** Interested companies may submit quotation in a sealed envelope super-scribing as "Group Mediciam Policy for students of PDPM IIITDM Jabalpur" containing two separate envelopes, one marked as "Technical Bid" and other as "Financial Bid" in the prescribed format attached as Annexure I and II. Each page of bid document should be properly filled, duly signed and sealed.

2. General terms and Conditions:

1. The insurance scheme shall cover all expenses (include ICU charges) incurred in all expenses course of medical treatment of the students in a registered hospitals/nursing homes students in within the country, arising out of either illness/disease/injury and/or sickness. out of either illness/disease/injury and/or sickness.
2. During the period, the insurance policy will cover all expenses from day one for policy will cover pre-existing diseases also. For example, if a student suffering from any disease example, if a student suffering from any disease prior to the inception of the policy, it shall also be covered in this scheme. policy, it shall also be covered in this scheme. detection of disease should not be taken as a premise for refusal. case should not be taken as a premise for refusal.
3. **In normal case, the policy will cover expenses up to Rs. 1,00,000/- (One lakh cover expenses Only) per student per year. But, for exceptional cases medical policy will cover expenses up to 05 Lakhs for maximum ten (10) students.** These 10 cases will be related to student suffering from some major diseases/accident. These 10 cases will be decided by the Institute authority in consultation with their own appointed team of medical doctors.
4. In case of any query/issue regarding treatment or medicine prescribed by the doctors. it will be the responsibility of the Insurance Company to resolve it with the concerned hospital/nursing homes. Under no circumstances students should penalized OR held accountable for resolving such issues.
5. The insurance company will be solely responsible for providing 24X7 cashless facility at empanelled Hospital/Nursing Homes.
6. The Insurance Company has to negotiate with the empanelled Hospitals/Nursing negotiate with homes for providing treatment at specified rates in a way similar to CGHS patients. specified rates.

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7. The Insurance Company should include the following hospitals/nursing homes (in the close vicinity of institute) for cashless treatment:-

- a. City hospital
- b. Jabalpur hospital and research center, Jabalpur
- c. Marble city hospital Jabalpur
- d. Bombay Hospital
- e. Aditya hospital Jabalpur
- f. SHALBY HOSPITAL**
- g. National Hospital**
- h. Batalia Eye Hospital**
- i. Silver Oak Hospital**
- j. Anant Nursing Home Pvt. Ltd.**
- k. Chhavi Eye Hospital**
- l. Bhandari Poly Clinic Pvt. Ltd.**

8. If patient is admitted in such hospitals/nursing homes where cashless facility is not available. In such cases reimbursement claims should be settled before expiry of the period of 30 days which will be counted after the day of submission of all necessary documents as required for settlement of claims. It will be the responsibility of the Insurance Company to explicitly specify the documents which need to be submitted for such claims, well in advance. May be mentioned in Technical bid.

9. The Insurance Company will provide 24 x 7 facility to the customers. The Insurance Company will provide a list of working phone numbers and complete details of a TPA to Institute at all times.

10. For providing best facility the Insurance Company must have its branch in Jabalpur city.

11. **The basic contract for insurance is for 04 year which may be extendable for one more year based on successful completion of first 04 years.** The premium will be paid in advance for a period of one year when students are enrolled, (or date of joining of student). The insurance company should provide the cost of premium calculated per student. Depending on the number of students registered for that academic year the institute shall pay the premium accordingly. The premium amount shall be same for entire period of policy.

12. The Insurance Company will issue an individual "smart card" to each student within first 15 days of payment of premium. This smart card should be such that it can be used across the country to access the benefit of Medclaim policy. Along

