M/s Imagination InfoTech

Sl. No	EOI section/Point #	Page #	Clarification Required	Response
1	Section a Point 1	3	1) Does this mean the proposed application is required to be hosted on Cloud ? 2) Also what is the meaning of latest notepad ?	1) To be hosted in the Institute server as well as cloud. 2) The software solution should be compatible with operating systems and hardware of the currently available notepads and smartphones.
2	11	6	Which library system is currently implemented with which the proposed system needs to be integrated?	The Institute is currently using Soft Granth .Procurement of new system is in process.
3	Tendering and selection process	6	1) Would the RFP be sent to only the selected vendors from EOI process 2) Bidder should be the OEM of solution, **ILS View :** 3) We are product OEM Company which operates thru various implementation partners (SIs) across the country. 4) how will the System Integrator companies be bidding for this who has implementation experience of various institutions where they have implemented various OEM solutions	1) Yes 2) Yes 3) and(4)Thesolution provider/bidder is required to ensure the complete delivery and functioning of the solution.
4	General	-	1) When would the requirements be detailed, they will come with RFP – what level of details would be there? 2) Is the SRS already being prepared? 3) What will be the support and maintenance requirements.?	1) RFP will have details 2) SRS is a part of the RFP 3) Warranty is 05 years.

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M/s Biyani Technologies.

Sl.No	Clarification required	Response
1	Can the automation software be Microsoft technology or Open source software technology is mandatory	Yes, Open source software is mandatory

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M/s Masters Software Group

Sl.No	Clarification required	Response
1	A(x)-General Application Features Being a 'Cloud based' system is a general capability the solution should have or the solution will be hosted on the cloud itself.	To be hosted in the Institute server as well as cloud.
2	A(x)-General Application features if yes, then, will it be an internal cloud at the institute or it can be hosted anywhere outside	Cloud can be hosted anywhere
3	Page - 6 (Point No. 11)For the integration with the existing Library module, the library solution provider need to support integration with their code: We hope this will be ensured by the institute	Yes
4	Page - 6(Point No. 11)If not, then, can the solution provider implement their own integrated 'Library Management system' with option to convert the data from the old system to the new system.	No

M/s Campus Management

Serial No.	Campus Management Questions	Responses
General/Demographics		
1.	We understand that you are looking to deploy an institute Automation System. Please let us know the key challenges that you would like to address using the system.	Details will be made available in the RFP
2.	We understand that IIITDM is a single campus institution. Hope there is no plan to expand to multiple campus (under the scope of this project)	Single campus till date
3.	What is considered as open source? Is Open source technology mandatory?	Open source technology is mandatory

4.	Please let us know the number of users who's be part of the system, i.e. Student Strength, staff strength (full time, part time, contractual, officers in departments like purchase, etc.):
	   a) In next 1 year
	   b) In the next 3 years
	   c) In the next 5 years
		Detail will be made available in the RFP

5.	With reference to Testimonials expected, can the clients be from global locations?	Yes
6.	What does a Service Model format mean? Is it Software as a Service Model?	Yes
7.	Reference to FORM D – Is this expected to be signed by Authorized signatory of the bidder?	Yes

Admissions

8.	Please let us know the current process/ technology used for managing the admissions at your institution.	**Internal local software**	
9.	What is the expected number of candidates who would be applying through the portal?	Details will be made available in the RFP	
10.	Would you like to do email/telephonic/SMS campaigns to the prospective students using the system?	No	
11.	If yes to above question, would you like the system to capture the contact information and course interests from the prospective students to do the email campaign?	Not applicable	
12.	Would you require an online payment gateway to complete the application process?	Yes	
13.	Are you planning to use a CRM for the purpose of admissions to reach out to more potential students and to engage with them on a periodic basis?	May be for selective cases	

Academic Records

14.	How do you store student records such as Personal details, course details, attendance, marks, fee payment details, etc. for current students?	Internal local software	
15.	We assume that there is a requirement to capture/ migrate the information about the current students and alumni. Please confirm.	Yes	
16.	Please let us know the policy on the number of years you'd need the student and alumni information to be archived in the proposed system.	Lifetime	
17.	Are all the courses of the same duration? If not, please give an insight on the duration of various courses?	a) No, Details will be made available in the RFP b) Yes	

	Are there any short courses planned for experienced profession funded by Government/ Corporate?	
Career Services		
18.	Do you provide summer placements and final placement assistance for your students? If yes, please respond to the below questions in this section.	Yes
19.	If yes, how do you management the placement services?	Internal
20.	How do you ensure that the students get placed through the institution?	Through our detailed placement procedure
21.	Do you have a database of the employers who visit your institution? How do you store and engage with these potential employers?	Yes, Internal local software
22.	How do you showcase the credentials of your alumni to the potential employers?	Through publicity
23.	Do you engage with your alumni network and try to place students in their respective companies?	Yes
Student Services		
24.	Are there any additional facilities provided to disable students?	Yes
Financial Management		
25.	Do you use any particular accounting package currently for your financial management?	Yes
26.	Are there any sources of funding other than the student fees? If yes, does the tracking and disbursement of these funds come under the purview of the proposed institute automation system?	Yes; Yes

Mobile Access

27.	Which are the modules/ functionalities that you think would be accessed using tablets and mobile devices?	Details will be made available in the RFP. All access based controls

Online course delivery

28.	Is there any system that is currently used for online delivery of the courses including any LMS or video conferencing system?	Yes, but needs to be updated.
29.	If yes, can you provide the product details/ technology stack of the application?	Yes, need to be evolved.

Library management

30.	Can you provide the product details of the existing Library Management System? Is it managed by any third party?	No

Integration

31.	We understand integration is required for the proposed system with the Library management software. Would you require an integration to be done for the proposed institute automation system with any other existing systems including for authentication (LDAP) etc.	Yes

Reports

32.	Page 2 of EOI tender - With reference to the requirement for Flexible Report Writer (under Broad Scope - Point xvi), please provide more information on the expected functionality.	Generation of report should be independent of any specific format

Implementation and Support

33.	What is the expected timeline for implementation and support for the system?	Details will be made available in the RFP
34.	Is there an expected Go-live date for the system?	Details will be made available in the RFP
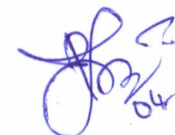
M/s Campus labs

Sl.No	Clarification required	Response
1	Integration with library software Which library software is being used by IIITDMJ? Please specify the name and technology	The Institute is currently using Soft Granth. Procurement of new system is in process
2	Eligibility criteria for pre-bid: Turnover of Rs 01 crore in past three Financial years(2012-13,2013-14,2014-15)	No comments
3	To whom we need to address the EoI response ? Also please mention the EoI submission mode: online or Hard copy	Addressed to the Registrar. Mode of submission preferably in Hard copy

M/s Libsys Ltd.

Sl.No	Clarification required	Response
1	The EoI has to be addressed to whom as it is not mentioned in the document	Addressed to the Registrar
2	Which library system is used by the Institute? Is it a web based system?	The Institute is currently using Soft Granth. It is web based. Procurement of new system is in process.

M/s Tata Consultancy Services

S.No.	Document Reference	Page No	Description in RFP	Clarification Sought	Response
1.	General Application Features	2	100% web based application (hosting service, which is hosted in the Institute server as well simultaneous and also accessible from latest notepads)	Need clarification on the hosting the application at institute server as TCS has 100 % web based application on TCS Private cloud, On premise hosting not available, Browser based login, Android devices support for Native App and browser based login for all other devices	Both Institute server as well as cloud.
2.	Broad Scope of Work (Note: Further detailing to be done as - Requirement) : Finance & Accounting	2	Internal Finance	Need the brief details about the scope of this	Details will be made available in the RFP
3.	Broad Scope of Work (Note: Further detailing to be done as -Requirement): Finance & Accounting	2	Projects and Consultancy	Need to understand the process summary /brief details followed to maintain such consultancy projects by the faculties/organization	Brief will be discussed with shortlisted bidders for issue of RFP
4.	Establishment	3	Employee master with service record(including Achievements, recognitions, training etc...)	Is it the past data management of the employee records as well? As per the transactions in the system from the day of implementation will HRMS & Payroll will store the service records of employees	Yes
5.	Establishment	3	Employee ACR /appraisal	Appraisal module is part of HRMS , Need to understand about the ACR (Annual Confidential Report)mechanism	Brief will be discussed with shortlisted bidders for issue of RFP
6.	Faculty Affairs	3	Application compilation and tracking	On Line Application for recruitment is available, But needs clarity on this process compilation and tracking mechanism	Brief will be discussed with shortlisted bidders for issue of RFP

7.	Faculty Affairs	3	Faculty grants	Need a process guideline on how exactly these grants are managed	Brief will be discussed with shortlisted bidders for issue of RFP
8.	General Administration	3	Record (Physical) management	Need the details about the scope of this requirement. We have support for Employee Asset management and Fixed Assets Managements	Brief will be discussed with shortlisted bidders for issue of RFP
9.	General Administration	3	RTI	iON has provision for generating custom based reports which can address RTI queries. However need clarity on the exact set of reports or any specific interface requirement	Brief will be discussed with shortlisted bidders for issue of RFP
10.	General Administration	3	Contract management	We have support for Quotation management in Procurement. However need clarity on the complete requirement	Brief will be discussed with shortlisted bidders for issue of RFP
11.	General Administration	3	Annual maintenance etc.	Need clarification on what all components are covered in annual maintenance	Brief will be discussed with shortlisted bidders for issue of RFP
12.	General Administration	3	Rajbhasa	Need the details about the scope of this	Brief will be discussed with shortlisted bidders for issue of RFP
13.	Research & Development	3	Project Handling and Accounting File movement and tracking	We have a projects module to capture and plan the projects and related dashboard, DMS Solution helps to manage files and docs with user group access right and version control, More clarity on the overall scope under this point is required	Brief will be discussed with shortlisted bidders for issue of RFP
14.	Research & Development	3	Project Status	We have a projects module to capture and plan the projects and related dashboard and completion status, More clarity on the overall scope under this point is required	Brief will be discussed with shortlisted bidders for issue of RFP
15.	Estate Department	4	Project Management	We have a projects module to capture and plan the projects and related	Brief will be discussed with shortlisted bidders for issue of RFP

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				dashboard and completion status, More clarity on the overall scope under this point is required.	
16.	Estate Department	4	Quarter/Houses, shops etc allotment record maintenance and reminders	Quarter /House Allotment can be managed by creating these as resources in hostel module. Need complete details of the requirement whether these allotments are for internal employees or external vendors as well?	Brief will be discussed with shortlisted bidders for issue of RFP
17.	Estate Department	4	Repair and Maintenance	Need to understand what all processes and interface is required in managing this work.	Brief will be discussed with shortlisted bidders for issue of RFP
18.	Academics (UG/PG/PhD)	4	User identification card integration	We have SIMS Solution which supports Biometric and Smart card integration for specific vendors, Need clarification on what is the exact integration requirement talked about in this scope?	Brief will be discussed with shortlisted bidders for issue of RFP
19.	Academics (UG/PG/PhD)	4	Contingency/ advances	Is it related to student or employees? For employees HRMS has loans and advances ,For student scholarship can be awarded	Student
20.	Academics (UG/PG/PhD)	4	Academic Recognition and awards	We have a CAS module to record work done by student as community services, achievement records, and services, Apart from this additional attributes can be created to record awards and recognition. Apart from this what all processes are required to support this scope?	Brief will be discussed with shortlisted bidders for issue of RFP
21.	Student Affairs	4	Outreach Activities	Need to understand what all processes and interface is required in managing this work.	Brief will be discussed with shortlisted bidders for issue of RFP
22.	Student Affairs	4	Gymkhana	Need to understand what all processes and interface is required in managing this	Brief will be discussed with shortlisted bidders for issue of RFP

				work.	
23.	Student Affairs	4	Advice	Need to understand what all processes and interface is required in managing this work.	Brief will be discussed with shortlisted bidders for issue of RFP
24.	Student Affairs	4	Recognition /Awards(Non Academic)	We have a CAS module to record work done by student as community services, achievement records, and services, Apart from this additional attributes can be created to record awards and recognition. Apart from this what all processes are required to support this scope?	Brief will be discussed with shortlisted bidders for issue of RFP
25.	Student Affairs	4	Counselling Services	Need to understand what all processes and interface is required in managing this work.	Brief will be discussed with shortlisted bidders for issue of RFP
26.	Alumni Affairs	4	Email Integration	Need to understand the usage of this and how exactly they want it to be integrated? Currently the email Id of alumni can be used to invite him on the Learning Exchange Alumni platform with a unique login	Brief will be discussed with shortlisted bidders for issue of RFP
27.	Alumni Affairs	4	Fund Management	Need to understand what all processes and interface is required in managing this work.	Brief will be discussed with shortlisted bidders for issue of RFP
28.	Integration of the solution with Library software /Module	5	Integration of the solution with Library software /Module	TCS Ion Campus Management Solution has its own Library module with all the key features and capabilities. Is the institute looking for integration of any 3rd party library with TCS or the Library data migration from existing to TCS iON platform?	Yes, integration with third party library service.

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29.	Eligibility Criteria	6		TCS requests inclusion of the below mention clause in the eligibility criteria: The Bidder must have the Primary Data Center with Secondary DC site for data Security. Both the Data Centers should be located in India in different seismic zones. The data center must be Tier III and ISO 9001, 20000 & 27001 and Cert - in certified as per the Government of India Guidelines. http://www.delhi.gov.in/wps/wcm/connect/DoIT_IT/doit_it/it+home/cert-in+security+guidelines	No